

# Introducing an enhanced banking experience.



US\$ Bank to US\$ wallet transfers

Process US\$ RTGS

Access more detailed statements

US\$ internal & own account transfers

Enhanced proof of payment

US\$ ZIPIT transfers

## Revised Bank Charges Effective 13 October 2023

DESCRIPTION	NEW CHARGE
Monthly Ledger fees – Individual Current	ZWL\$15,000
Monthly Ledger fees – Individual Affluent	ZWL\$40,000
Monthly Ledger fees- Private Banking Spousal	ZWL\$24,000
Monthly Ledger fees – SME Current	ZWL\$50,000
Monthly Ledger fees – SME Savings	ZWL\$50,000
Monthly Ledger fees- Agri Account	ZWL\$30,000
Monthly Ledger fee – Sole Trader	ZWL\$25,000
ZIMRA Internal Transfer	3% min ZWL\$4,000 max ZWL\$50,000
Cash withdrawal fees-ATM	3% min ZWL\$3,000
Balance Enquiry-ATM	ZWL\$1,000
Minimum Statement-ATM	ZWL\$1,000
Cash Withdrawal fees- Over the Counter Individuals	3% min ZWL\$2,500
Cash Withdrawal fees- Over the Counter Business	3% min ZWL\$5,000
Internal Transfer own account- Over the Counter Individuals	1% min ZWL\$2,500 max ZWL\$30,000
Internal Transfer own account- Over the Counter Business	1% min ZWL\$5,000 max ZWL\$50,000
Internal Transfer to Third Party- Over the Counter Individuals	1% min ZWL\$5,000 max ZWL\$60,000
Internal Transfer to Third Party- Over the Counter Business	1% min ZWL\$10,000 max ZWL\$70,000
RTGS Transfer- Over the Counter Individuals	2.5% min ZWL\$12,000 max ZWL\$72,000
RTGS Transfer- Over the Counter Business	2.5% min ZWL\$25,000 max ZWL\$140,000
Internal Transfer to Third Party-Internet Banking	1% min ZWL\$10,000 max ZWL\$70,000
Bill Payments-Mobile banking, *242#, Internet banking	2.5% min ZWL\$2,500 max ZWL\$75,000
POS Purchase	2% min ZWL\$3,500 max ZWL\$100,000
ZIPIT Transfers-Mobile banking, *242#, Ally, Internet banking	3% min ZWL\$4,500 no max
Internal Transfer to Third Party-Mobile banking, *242#, Ally, Internet banking	1% min ZWL\$5,000 max ZWL\$60,000

DESCRIPTION	NEW CHARGE
Internal Transfer to own account- Mobile banking, *242#, Ally, Internet banking	1% min ZWL\$ZWL\$2,500 max ZWL\$15,000
RTGS Transfers-Mobile banking, *242#, Internet Banking	2.5% min ZWL\$10,000 max ZWL\$250,000
Airtime Purchase-Mobile banking, Ally	ZWL\$600
Balance Enquiry- Mobile banking, Ally	ZWL\$850
Bank to Wallet	2.5% min ZWL\$3,500 no max
POS Rental	ZWL\$100,000
ZIPIT Transfers- Internet Banking	2% min USD\$2 no max
Internal Funds Transfer- Internet Banking, Ally	1% min USD\$2 max USD\$15
Own Account Transfer- Internet Banking, Ally	1% min USD\$1.5 max USD\$7
RTGS Transfer-Internet Banking	1% min USD\$5 max USD\$50
Internal Transfer to third Party- Over the counter	1% min USD\$2 max USD\$15
Internal Transfer own account-Over the counter	1% min USD\$1.5 max USD\$7
RTGS Transfer- Over the counter	1% min USD\$5 max USD\$50

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